

REMARKS

Elections/Restrictions

The Examiner has restricted the application to one of the following inventions:

- I. Claims 1-38, drawn to a method of managing workflow, classified in class 705, subclass 8.
- II. Claims 39-42, drawn to a method of managing workflow, classified in class 358, subclass 448.
- III. Claims 43-52, drawn to a method of processing correspondence from clients in a financial product administration system having the advantages of standardized workflows and balanced work loads, classified in class 705, subclass 35.
- IV. Claims 53-55, drawn to a method of processing correspondence from customers having the advantage of balancing and leveraging workforces from remote locations, classified in class 705, subclass 89.

Applicant elects Group I, claims 1-38 without traverse. Therefore, claims 39-55 have been canceled.

Conclusion

No fees or extensions of time are believed to be due in connection with this amendment; however, consider this a request for any extension inadvertently omitted, and charge any additional fees to Deposit Account No. 26-0084.

Reconsideration and allowance is respectfully requested.

Respectfully submitted,

The image shows two handwritten signatures. The signature on the left appears to be "JEFFREY D. HARTY". The signature on the right appears to be "BRIAN J. HART".

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